ALLOcloud

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About ALLOcloud

ALLOcloud is a fast growing technology firm providing advanced cloud telephony and collaboration solutions to organisations striving for sustainable productivity and Customer satisfaction improvements.

Staffed with a team of specialized telecommunication and software engineers, ALLOcloud is one of the independent leaders in VoIP and Collaboration solutions. We continuously invest in strategic Partnerships with like-minded organisations to shift communication into a productive and cost-efficient collaboration tool for every business.

ALLOcloud is accredited as an official telecommunication operator by the BIPT (Belgian Institute for Postal services and Telecommunications) and operates worldwide with the help of Partners.

ALLOcloud is a division of OpenS which was founded in 2009. Based on its profound experience with VoIP integrations for international organisations such as the European Commission, Recticel, Picard, Ministries, Provinces, Cities etc. OpenS decided to create ALLOcloud in 2012. ALLOcloud offers advanced and cost-efficient telephony and collaboration services for all kind of businesses.

Documentation and information:

Find here the support page

See below for a list with supported features when using the Gigaset PRO IP Devices on the providers network.

Supported features

Feature	N670 IP PRO	N870 IP PRO	Maxwell 4	Maxwell 3	Maxwell 2	Maxwell basic	N720 IP	N510 IP	Maxwell 10
Software release:	2.26.0	2.26.0	3.15.9	3.15.9	3.15.9	3.15.9	108	242	2.5.33.1
Basic Call	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Calling line (CLIP)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Connected line (COLP)	-[1]	-[1]	-[1]	-[1]	-[1]	-[1]	-[1]	-[1]	-[1]
Anonymous call	-[2]	-[2]	-[2]	-[2]	-[2]	-[2]	-[2]	-[2]	-[2]
Do Not Disturb	Yes	Yes	Yes	Yes	Yes	Yes	-	-	Yes
Message waiting	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Call list/history	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Voice mail deposit/retrieval	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Call waiting	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Call Hold / Toggle	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Call forward (CFU)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Call forward (CFNR)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Call forward (CFB)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Call Transfer attended	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Call Transfer early attended	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Call Transfer unattended	Yes	Yes	Yes	Yes	Yes	Yes	-	-	Yes
Call completed elsewhere	-[1]	-[1]	-[1]	-[1]	-[1]	-[1]	-[1]	-[1]	-[1]
DTMF (RFC2833/4733)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Conference 3pty	Yes	Yes	Yes	Yes	Yes	Yes	-	Yes	Yes
BLF Busy / Idle indication	-	-	Yes	Yes	Yes	Yes[3]	-	-	Yes
Call pick-up direct	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Call pick-up group	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Call pick-up BLF	-	-	Yes	Yes	Yes	Yes[3]	-	-	Yes
Auto provisioning	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes

-	Not supported by device
-[1]	Not supported by the platform
-[2]	Platform feature via FAC
3	Via key extention module