

# FAQ Maxwell - Call Lists

## Introduction

The Maxwell saves different types of calls in lists, The following call lists are available:

- 1. **All Calls:** All outgoing, accepted and missed calls.
- 2. **Accepted Calls:** Calls that were accepted.
- 3. **Missed Calls:** Call that were not accepted.
- 4. **Outgoing Calls:** Last selected numbers (redial list)

If the call list is full, a new entry overwrites the oldest.

Valid for Maxwell			
Basic	2	3	4

Maxwell Basic	Maxwell 3
<div><div>Call Lists</div><div>All Calls</div><div>Accepted Calls</div><div>BackOK</div><div>All Calls01</div><div>203Today</div><div>203f 203l08:30</div><div>ViewOptions</div></div>	<div><div>Call Lists</div><div>AllAcceptedMissedOutgoing</div><div>Max3Test</div><div>1021</div><div>Today, 14:41</div><div>via1</div><div>N720_1013</div><div>1013</div><div>Today, 14:41</div><div>via1</div><div>ViewOptions</div></div>

Maxwell 2 & 3

## Web-interface

From Software 2.19 or higher, we have added the Call Lists to the web-interface of the Maxwell.

Open the Web-interface and go to: **Settings - Desk Phone - Call History**

Here you can find the different Call Lists:

- All
- Accepted
- Missed
- Outgoing

In the Call lists you can find information about:

- Called / Received phone number
- Caller ID (Name if available)
- Start time of the call
- End time of the call
- Duration of the call
- Direction of the call. (Incoming or outgoing)
- Via which SIP account the call is made.

You can delete single entries or the whole list.

The screenshot shows the Gigaset web-interface. On the left is a dark sidebar menu with 'SETTINGS' at the top, followed by 'Network', 'Telephony', 'Online Directories', 'Online Services', 'Desk Phone' (highlighted in orange), 'Main Menu', 'Ringtones', 'Display', 'Pictures', 'Message Notification', 'Keys and LEDs', 'Events', 'Local Phonebook', and 'Call History' at the bottom. The main area has a header with 'Gigaset' and a user icon. Below the header are tabs: 'ALL' (selected), 'ACCEPTED', 'MISSED', and 'OUTGOING'. A 'Delete' button is in the top right. The table below has columns: 'Phone number', 'Caller ID', 'Start Time', 'End Time', 'Duration', 'Type', and 'Line'. It contains four rows of call data.

<input type="checkbox"/>	Phone number	Caller ID	Start Time	End Time	Duration	Type	Line
<input type="checkbox"/>	851	Eric Barem...	2017-11-14 15:07:43	2017-11-14 15:07:47	4 sec.	→	1
<input type="checkbox"/>	850	Eric Barem...	2017-11-14 15:07:33	---	---	→	1
<input type="checkbox"/>	850	Eric Barem...	2017-11-14 15:07:25	---	---	←	1
<input type="checkbox"/>	850	Michael	2017-11-14 15:07:10	2017-11-14 15:07:16	6 sec.	←	2

### Info

The **Phone system** setting should be on "**Standard**" to show the own call lists in the Maxwell. With other **Phone system** settings, the call lists are synchronized with the platform and could provide wrong information in the web-interface.