

# T300/T500 - One-way audio

With some VoIP-provider one-way audio might occur.

Outgoing Call is possible, audio outgoing is working, no incoming audio.  
Incoming Call is not possible.

Please activate this parameter in the network-settings of the PBX.  
In some cases it might be necessary also to enter a STUN server here.

State	Time/Date	Network	Mail Server	Web Server	Backup	Log files	Licenses
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**SIP Settings**

Behind NAT? ☒ yes ☐ no

Automatically detected external IP: 87.195.211.70 [Use this IP](#)

External address:

STUN:

In the Internet router, make sure that the Port 5060 UDP (SIP) and the ports 10000-20000 UDP (RTP) are forwarded to the Gigaset Pro.