

FAQ Maxwell - Call Lists

Introduction

The Maxwell saves different types of calls in lists, The following call lists are available:

- 1. **All Calls:** All outgoing, accepted and missed calls.
- 2. **Accepted Calls:** Calls that were accepted.
- 3. **Missed Calls:** Call that were not accepted.
- 4. **Outgoing Calls:** Last selected numbers (redial list)

If the call list is full, a new entry overwrites the oldest.

Valid for Maxwell			
Basic	2	3	4

Maxwell Basic	Maxwell 3
<div><div>Call Lists</div><div>All Calls</div><div>Accepted Calls</div><div>BackOK</div><div>All Calls01</div><div>203Today</div><div>203f 203l08:30</div><div>ViewOptions</div></div>	<div><div>Call Lists</div><div>AllAcceptedMissedOutgoing</div><div><div>Max3Test</div><div>1021</div><div>Today, 14:41</div><div>via1</div></div><div><div>N720_1013</div><div>1013</div><div>Today, 14:41</div><div>via1</div></div><div>ViewOptions</div></div>

Maxwell 2 & 3

Web-interface

From Software 2.19 or higher, we have added the Call Lists to the web-interface of the Maxwell.

Open the Web-interface and go to: **Settings - Desk Phone - Call History**

Here you can find the different Call Lists:

- All
- Accepted
- Missed
- Outgoing

In the Call lists you can find information about:

- Called / Received phone number
- Caller ID (Name if available)
- Start time of the call
- End time of the call
- Duration of the call
- Direction of the call. (Incoming or outgoing)
- Via which SIP account the call is made.

You can delete single entries or the whole list.

	Phone number	Caller ID	Start Time	End Time	Duration	Type	Line
<input type="checkbox"/>	851	Eric Barem...	2017-11-14 15:07:43	2017-11-14 15:07:47	4 sec.	→	1
<input type="checkbox"/>	850	Eric Barem...	2017-11-14 15:07:33	---	---	→	1
<input type="checkbox"/>	850	Eric Barem...	2017-11-14 15:07:25	---	---	←	1
<input type="checkbox"/>	850	Michael	2017-11-14 15:07:10	2017-11-14 15:07:16	6 sec.	←	2

Info

The **Phone system** setting should be on "**Standard**" to show the own call lists in the Maxwell. With other **Phone system** settings, the call lists are synchronized with the platform and could provide wrong information in the web-interface.