

Interop IP devices sipcall

sipcall

About sipcall

Backbone Solutions AG was founded in 1998 and offers professional and high-quality solutions for connectivity and Internet telephony (VoIP).

In 2005, Backbone Solutions AG was one of the first providers in Switzerland to launch the voice-over-IP service sipcall, which subsequently developed into one of the leading providers of innovative Internet telephony services.

sipcall offers comprehensive VoIP telecommunication solutions for professional use for small to large companies and private individuals in Switzerland and Austria.

In close cooperation with leading telematics companies, sipcall realizes successful telecommunication services such as sipcall virtual pbx, the flexible telephone system in the sipcall cloud for SMEs and much more.

To date, over 40,000 customers have opted for a sipcall telephony solution.

See below for a list with supported features when using the Gigaset PRO IP Devices on the providers network.



Feature Handsets Compatibility	DE310 / DE410 IP	DE700 / DE900 IP	N510 IP PRO	N720 IP PRO	DX800A PRO	Maxwell 2,3,Basi	
	 S650H	 DE410IP	 DE900IP	 N510 IP	 N720 IP	 DX800A	 Maxwell 3
	 R650H						
	 SL750H						
	 Maxwell C						
Software Version MR55-6 Porta One 11 July 2018 tested with :	☐	☐	☒	☒	☒	☒	
Software release:	02.00.04	02.00.07	42.245	70.111	175	2.22.7	
Basic Call	Yes	Yes	Yes	Yes	Yes	Yes	
Calling line (CLIP)	Yes	Yes	Yes	Yes	Yes	Yes	
Connected line (COLP)	No	No	No	No	No	No	
Anonymous call	Yes	Yes	Yes	Yes	Yes	Yes	
Do Not Disturb	Yes	Yes	No	No	No	Yes	
Message waiting	Yes	Yes	Yes	Yes	Yes	Yes	
Call list/history	Yes	Yes	Yes	Yes	Yes	Yes	
Voice mail deposit /retrieval	Yes	Yes	Yes	Yes	Yes	No	
Call waiting	Yes	Yes	Yes	Yes	Yes	Yes	
Call Hold / Toggle	Yes	Yes	Yes	Yes	Yes	Yes	
Call forward (CFU)	Yes	Yes	Yes	Yes	Yes	Yes	
Call forward (CFNR)	Yes	Yes	Yes	Yes	Yes	Yes	
Call forward (CFB)	Yes	Yes	Yes	Yes	Yes	Yes	
Call Transfer attended	Yes	Yes	Yes	Yes	Yes	Yes	
Call Transfer unattended (Blind)	Yes*	Yes*	Yes	Yes	Yes	Yes	
Completion of Calls to Busy Subscriber (CCBS)	-	-	No	No	No	No	
DTMF (RFC2833)	Yes	Yes	Yes	Yes	Yes	Yes	
Conference 3pty	Yes	Yes	Yes	No	Yes	Yes	
BLF Busy / Idle indication	Yes	Yes	No	No	No	Yes	
Session Audit	-	-	No	-	No	No	
Call pick-up direct (* 8 extension)	Yes	Yes	No	No	Yes	Yes	
Call pick-up group (* 8)	Yes	Yes	No	No	Yes	Yes	
Call pick-up BLF	Yes	Yes	No	No	No	Yes	
Call completed elsewhere	No	No	No	No	No	No	
Auto provisioning	No	No	No	No	No	No	
UDP / TCP protocol			UDP	UDP	UDP	UDP	
Central Phonebook							

For unattended transfer the DE310/DE410 requires Firmware 02.00.04 or higher and DE700/DE900 requires firmware 02.00.07 or higher.

And Voip Settings -> Unattended call transfer set to Semi-attended

VoIP Settings

Call Transfer

Unattended call transfer

☐ Early attended

☒ Semi-attended

Hold on transfer target

☐ for attended transfer

☐ for unattended transfer