

# FAQ - Incidents

Valid for:	N610	N670	N870	N870E	Embedded Integrator	Virtual Integrator
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## Introduction

The page contains the following information on incidents concerning DECT manager operation.

In the web-interface go to: **STATUS - Statistics - Incidents**

Gigaset

SETTINGSSTATUS

Overview

Statistics

Base stations

Incidents

Auto-hide menu

Incidents

<input type="checkbox"/> Timestamp	<input type="checkbox"/> DM Name	<input type="checkbox"/> Incident Type	<input type="checkbox"/> Info
<input type="checkbox"/> 2018-10-30 12:34:13	int-dm-2429_located2401-4	Reboot	Reboot occurred
<input type="checkbox"/> 2018-10-30 08:46:56	int-dm-2429_located2401-4	Process termination	giga-ip-bs terminated
<input type="checkbox"/> 2018-10-30 08:46:09	dma-2401-4-sued	Process termination	giga-ip-bs terminated
<input type="checkbox"/> 2018-10-30 08:45:39	dma-2401-4-sued	Process termination	giga-ip-bs terminated
<input type="checkbox"/> 2018-10-30 08:36:15	dm3-2401	Reboot	Reboot occurred

Feature	Description
Timestamp	Date and time of the incident
DECT Manager	DECT manager affected
Incident Type	e.g. Crash, Reboot, Reset
Info	Detailed information, e.g., the component producing the problem

You can download the incidents or delete them.

If you download an incident, it will download a tar file with the syslog events until the incident occurred.

**Incident Type**

Type	Description
dbs	Offers access to the data base via predefined methods, when dbs is down You will see blank page on webUI
cert	Responsible for handling certificates and their propagation to the dect managers
dlsd	
int-service	Internal dbs enhancement.
prov-client	Auto-provisioning process.
snmp-subagent	SNMP service, also sends the SNMP traps.
lighttpd	Web-server for web-UI
system-ui	
scpcd	
css	
giga-ip-bs	
sip-control	Responsible for handling requests from giga-ip-bs and SIP protocol communication. When crashed int-agent and giga-ip-bs will be also restarted.
mcmad	
int-agent	Internal proxy and and translator between some processes. When crashed int-agent and giga-ip-bs will be also restarted.
css_observer	
Reboot	Device has rebooted