

FAQ - Handset replacement via web-interface.

Valid for: N610 N670 N870 N870E Embedded Integrator Virtual Integrator



No AML License will be transferred

Note: If you replace an HS with a **location** or **messaging** license, you have to set it **manually** after registering the new HS in the HS settings

Introduction

If an handset needs to be replaced, the web-interface offers an **Replace** option.

In the web-interface go to: **SETTINGS - Mobile devices - Administration**

Select the handset and click on **Replace**.

The screenshot shows the Gigaset N870 IP PRO web interface. The left sidebar contains a menu with 'SETTINGS' and 'STATUS' tabs. Under 'SETTINGS', there are options for Network, DECT Manager, Base stations, Provider or PBX profiles, Mobile devices (selected), Administration, Registration Centre, Telephony, Online directories, and Online services. The main content area displays a table of Mobile devices. The table has columns for IPUI, Username, Display name, Location, DECT, SIP, Type, and FW. A search bar is at the top of the table. Below the table, there are buttons for Add, Copy, Replace, Delete, Export, and Import. The 'Replace' button is highlighted. Below the table, there is a section for Global settings with a radio button for 'Display name' selected.

IPUI	Username	Display name	Location	DECT	SIP	Type	FW
029e74a599	029e74a599	Wernher VonBraun	local	Registered	✓	"SL750H PRO"	74.04

A new window will open:

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Enter the IPUI number of the new handset and press **Set** to save the changes.

The new handset must be registered to the system.