

# FAQ - Handset replacement via web-interface.

Valid for: N610 N670 N870 N870E Embedded Integrator Virtual Integrator



## No AML License will be transferred

Note: If you replace an HS with a **location** or **messaging** license, you have to set it **manually** after registering the new HS in the HS settings

## Introduction

If an handset needs to be replaced, the web-interface offers an **Replace** option.

In the web-interface go to: **SETTINGS - Mobile devices - Administration**

Select the handset and click on **Replace**.

The screenshot shows the Gigaset N870 IP PRO web interface. The left sidebar contains a menu with 'SETTINGS' and 'STATUS' tabs. Under 'SETTINGS', there are options for Network, DECT Manager, Base stations, Provider or PBX profiles, Mobile devices (selected), Administration, Registration Centre, Telephony, Online directories, and Online services. The main content area displays a table of Mobile devices. The table has columns for IPUI, Username, Display name, Location, DECT, SIP, Type, and FW. A single device is listed with IPUI 029e74a599, Username 029e74a599, Display name Wernher VonBraun, Location local, DECT Registered, SIP checked, Type 'SL750H PRO', and FW 74.04. Below the table are buttons for Add, Copy, Replace, Delete, Export, and Import. At the bottom, there is a section for Global settings with a radio button for 'Display name' selected.

IPUI	Username	Display name	Location	DECT	SIP	Type	FW
029e74a599	029e74a599	Wernher VonBraun	local	Registered	✓	'SL750H PRO'	74.04

A new window will open:

The screenshot shows the Gigaset N870 IP PRO web interface with the 'Mobile device' settings form. The left sidebar is the same as the previous screenshot. The main content area displays the 'Mobile device' form with fields for IPUI, RegStatus, and Authentication Code (PIN). The IPUI field is empty. The RegStatus dropdown is set to 'Not registered'. The Authentication Code (PIN) field contains '0000'. There is a 'Generate random PIN' button.

Field	Value
IPUI	
RegStatus	Not registered
Authentication Code (PIN)	0000

Enter the IPUI number of the new handset and press **Set** to save the changes.

The new handset must be registered to the system.