

# FAQ - Handsets

|            |      |      |      |       |                     |                    |
|------------|------|------|------|-------|---------------------|--------------------|
| Valid for: | N610 | N670 | N870 | N870E | Embedded Integrator | Virtual Integrator |
|------------|------|------|------|-------|---------------------|--------------------|

## Introduction

Per DECT manager (N870) up to 250 handsets can be connected. To allow inter-DECT-manager roaming, the regular load of handsets planned to be attached to one DECT manager should be lower (approx. 80 %).

60 DECT calls could be made simultaneously for VoIP calls, network directory sessions and info centre sessions. For information on handset functions in relation to Gigaset base stations.

Subscribers can accept or initiate calls in all DECT cells with their handset (Roaming), and can also switch between the DECT cells during a call (Handover). A handover is only possible if cells are synchronised.

If a DECT device that is not a Gigaset PRO handset is registered it will be seen as a [GAP handset](#) with limited functionality.

Gigaset do not guarantee that all GAP devices can be used and that after an update all GAP devices will stay supported. Only the handsets below are guaranteed.

## Supported Handsets

| Gigaset pro handsets                                                              |                                                                                     |                                                                                   |                                                                                    |                                                                                     |                                                                                     |
|-----------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|
| Maxwell C                                                                         | SL750H PRO                                                                          | R650H PRO                                                                         | S650H PRO                                                                          | SL610H PRO                                                                          | R630H PRO                                                                           |
|  |    |  |  |  |  |
|                                                                                   | R700H PRO                                                                           | SL800H PRO                                                                        | S700H PRO                                                                          | S650HE PRO                                                                          | R700H Protec                                                                        |
|                                                                                   |    |  |  |  |  |
| Unify                                                                             | OpenStage M3/M3 plus<br>/M3 Ex/M3 Ex plus                                           |                                                                                   |                                                                                    |                                                                                     |                                                                                     |
|                                                                                   |  |                                                                                   |                                                                                    |                                                                                     |                                                                                     |

✓ = Full support, 
 - = No support, 
 ? = No info available

| Feature            | Gigaset pro<br>handset | Gigaset Retail<br>handsets (GAP+) | 3rd Party (GAP)<br>handsets |
|--------------------|------------------------|-----------------------------------|-----------------------------|
| Incoming calls     | ✓                      | ✓                                 | ?                           |
| Outgoing calls     | ✓                      | ✓                                 | ?                           |
| Call transfer      | ✓                      | ✓                                 | ?                           |
| CLIP information   | ✓                      | ✓                                 | ?                           |
| Anonymous call     | ✓                      | —                                 | —                           |
| Call divert        | ✓                      | —                                 | —                           |
| Call waiting       | ✓                      | —                                 | —                           |
| Message waiting    | ✓                      | —                                 | —                           |
| Call lists         | ✓                      | —                                 | —                           |
| PBX Manager*       | ✓                      | —                                 | —                           |
| Central Phonebooks | ✓                      | —                                 | —                           |
| Info Center        | ✓                      | —                                 | —                           |
| Gigaset Support    | Full support           | Only warranty support             | —                           |