

3CX

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About 3CX

3CX is an open-standards IP PBX which can be deployed on Windows, Linux or in the cloud (Google, Amazon, Azure). It offers a complete suite of Unified Communications features such as chat, web conferencing, smartphone apps for iOS and Android and more. 3CX will not only cut your telco costs by up to 80%, it's also easy to manage, maintain and use for both the admin and user. Try it for free [here](#).

Quick start guide how to use a DECT handset behind 3CX



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Quick start guide how to use a Maxwell behind 3CX



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See below for a list with supported features when using the Gigaset IP devices behind an 3CX PBX system.

Feature		N870/N670 /N610	N510	N720 Maxwell B /2/3/4 Maxwell 10 Legacy support 3CX		
3CX Status		Supported	Legacy support	Legacy support 105 3.14.8 2.5.33.1		
Gigaset software release used:		2.52.0	240			
3CX software used		V18			V16	
Basic Call		Yes	Yes	Yes	Yes	Yes
Calling line (CLIP)		Yes	Yes	Yes	Yes	Yes
Connected line (COLP)		-	-	-	-	-
Anonymous call		Platform Feature	Platform Feature	Platform Feature	Platform Feature	Platform Feature
Do Not Disturb		Yes	-	-	Yes	Yes
Message waiting		Yes	Yes	Yes	Yes	Yes
Call list/history		Yes	Yes	Yes	Yes	Yes
Voice mail deposit/retrieval		Yes	Yes	Yes	Yes	Yes
Call waiting		Yes	Yes	Yes	Yes	Yes
Call Hold / Toggle		Yes	Yes	-	Yes	Yes
Music on Hold		Yes	Yes	Yes	Yes	Yes
Call forward (CFU)		Platform Feature	Platform Feature	Platform Feature	Platform Feature	Platform Feature
Call forward (CFNR)		Platform Feature	Platform Feature	Platform Feature	Platform Feature	Platform Feature
Call forward (CFB)		Platform Feature	Platform Feature	Platform Feature	Platform Feature	Platform Feature
Call Transfer attended		Yes	Yes	Yes	Yes	Yes
Call Transfer unattended		Yes	Yes	Yes	Yes	Yes
Call Transfer blind		Yes	-	-	-	-
DTMF (RFC2833)		Yes	Yes	Yes	Yes	Yes
Conference 3pty		Yes	Yes	-	Yes	Yes
BLF Busy / Idle indication		-	-	-	Yes	Yes
Call pick-up direct (*20* extension)		Yes	Yes	Yes	Yes	Yes
Call pick-up group (*20)		Yes	Yes	Yes	Yes	Yes
Call pick-up BLF		-	-	-	Yes	Yes
Call completed elsewhere		Yes	Yes	Yes	Yes	Yes
UDP / TCP		Yes / Yes	Yes / Yes	Yes / Yes	Yes / Yes	Yes / Yes
3CX Phonebook		Yes	-	-	Yes	-
Hotdesking		-	-	-	Yes	-
Shared Parking		-	-	-	Yes	-
Auto provisioning		Yes	Yes	Yes	Yes	Yes
	URL via Plug and Play	No, because is FXS /DECT Device	No, because is FXS /DECT Device	No, because is FXS /DECT Device	Yes	-
	Number of SIP accounts via prov.	250/20	6	100	1	1
	Web Language	- English - German	- English - German - French - Polish	Yes	Yes	Yes
	Change device web-password	Yes	-	-	Yes	-
	Time zones	Yes	Yes	Yes	Yes	-

Tone Set Selection	Yes	Yes	Yes	Yes	-
Codec priority	Yes	Yes	Yes	Yes	Yes
HTTP/HTTPS provisioning	Yes	Yes	Yes	Yes	-
Firmware update	Via web-interface N870	Via web-interface N510	Via web-interface N720	Via web-interface Maxwell	Via web-interface Maxwell
Trigger provisioning	Manual (3CX limitation)	Manual (3CX limitation)	Manual (3CX limitation)	Yes	-

Additional information:

Feature	Code	Comment
Park a call. While on a call, click on the Transfer button and dial *0 followed by the parking slot. E.g. to park the call in parking slot 1, dial *01.	*0	Call Park / Retrieve via function key is possible with Maxwell 2 and 3 from software 2.24
Pick up a parked call. E.g. to pick up a call parked in slot 1, dial *11	*1	
Pick up a call which is dialling at another extension. For example to pick up a call dialling on extension 106, dial *20*106, or just *20* for first ringing	*20*	
Broadcast call. Dial *9 followed by the extension number. If the receiver's phone has set-up Call Manager "Auto-answer" option, the phone will pick up automatically.	*9	