

FAQ 3CX - uaCSTA

Introduction

uaCSTA is supported in the Gigaset N870/N670.

As a DECT handsets is limited to 2 Call legs, **Accept multiple calls** needs to be disabled in the 3CX.

Phones - Forwarding rules

☐ Accept multiple calls

What is supported behind 3CX is:

- Start Call
- End Call
- Answer Call
- Transfer Call un-attendant
- Do Not Disturb

To activate uaCSTA for the N870 you need to add the User-agent of the N670/N870 devices.

In the 3CX web-interface go to **Settings - parameters - CSTA_USER_AGENTS** and add:

- Gigaset N870 IP PRO
- Gigaset N670 IP PRO

Custom Parameters

This page allows editing of advanced options. Only use this after having been recommended to do so by 3CX Technical Support. ADVANCED USERS ONLY!

+ Add

csta

Name	Description	Value	
CSTA_USER_AGENTS	List of phones that support UA CSTA	Fanvil X,Fanvil C400,Fanvil C600,Fanvil H,Htek UC8,Htek UC9,snom3,snomD,snom7,snom8,Yealink SIP-T19P_E2,Yealink SIP-T19_E2,Yealink SIP-T21P_E2,Yealink SIP-T21_E2,Yealink SIP-T23,Yealink SIP-T27,Yealink SIP-T29,Yealink SIP-T4,Yealink SIP-T5,Yealink SIP-CP920,Yealink SIP-CP960,GrandStream GXP2170,GrandStream GXP2160,GrandStream GXP2140,GrandStream GXP2135,GrandStream GXP2130,GrandStream GXP17,GrandStream GXP16,Intelbras TIP12, Gigaset N870 IP PRO, Gigaset N670 IP PRO	X