

Unify OpenScape Business

UCware

About OpenScape Business

Built specifically for small and medium-sized business, OpenScape Business gives you full cutting-edge UC functionality in a single, affordable and manageable solution. OpenScape Business delivers voice and conference services, voicemail, web collaboration, messaging, mobility, a multi-media contact center and presence functionality, all in an easy-to-use and flexible system.

Whether you define your business by people, revenue or reach, you will find new levels of collaboration and productivity with Unify solutions.

OpenScape Business offers small and medium businesses a single unified solution for voice, presence, conferencing, contact center, messaging, and mobility. This gives you an easier path to move to the next level of communications, from voice to UC and from hybrid TDM to full IP. As standalone system up to 500 subscribers and in networked systems up to 2000 subscribers can be connected.

Experience a secure, reliable communications solution that grows at the pace of your business.

See below for a list with supported features behind the Openscape Business V1.



Feature	N510 IP PRO	N720 Multi Cell	Maxwell 10
Software release:	196	68	1.0.31
Basic Call	Yes	Yes	Yes
Calling line (CLIP)	Yes	Yes	Yes
Connected line (COLP)	Yes	Yes	Yes
Anonymous call	No (PBX feature)	No (PBX feature)	No (PBX feature)
Do Not Disturb	No (PBX feature)	No (PBX feature)	Yes
Message waiting	Yes	Yes	No
Call list/history	Yes	Yes	Yes
Voice mail deposit/retrieval	Yes	Yes	Yes
Call waiting	Yes	Yes	Yes
Call Hold / Toggle	Yes	Yes	Yes
Call forward (CFU)	No (PBX feature)	No (PBX feature)	Yes
Call forward (CFNR)	No (PBX feature)	No (PBX feature)	Yes
Call forward (CFB)	No (PBX feature)	No (PBX feature)	Yes
Call Transfer attended	Yes	Yes	Yes
Call Transfer unattended	Yes	Yes	Yes
Call Transfer blind	No	No	Yes
DTMF (RFC2833)	Yes	Yes	Yes
Conference 3pty	Yes	No	Yes (5pty)
BLF Busy / Idle indication	n/a	n/a	No
Call pick-up direct	No	No	No
Call pick-up group	No	No	No
Call pick-up BLF	n/a	n/a	No
Call completed elsewhere	No	No	No
Videotelephony (h263)	n/a	n/a	Yes