N720 Handset support

DECT Multicell systems are complex systems where handsets move between base stations and have to handle DECT reflections, variation in signal strengths and many other external factors that could cause instability when not handled correctly. In these unfriendly environments the right handsets have to be used. Gigaset pro handsets in combination with the Gigaset Multicell solution are optimised for these environments and tested in detail to ensure seamless roaming and handover.

If consumer handsets from Gigaset or other handsets from other vendors are used behind a Multicell system of Gigaset pro, operation cannot be guaranteed. And therefore we cannot offer any support. In case these handsets are used, replace them by the Gigaset pro handsets.

Feature	Gigaset PRO handsets	Gigaset Retail handsets (GAP+)	3rd Party (GAP) handsets
Incoming calls	✅	✅	❓
Outgoing calls	✅	✅	❓
Call transfer	✅	✅	❓
CLIP information	✅	✅	❓
Anonymous call	✅	⛔	⛔
Call divert	✅	⛔	⛔
Call waiting	✅	⛔	⛔
Message waiting	✅	⛔	⛔
Call lists	✅	⛔	⛔
PBX Manager*	✅	⛔	⛔
Central Phonebooks	✅	⛔	⛔
Info Center	✅	⛔	⛔
Handover	✅	⛔	⛔
Roaming	✅	⛔	⛔
Gigaset Support	**Full support**	**Only warranty support**	⛔
			⛔ = No support
			✅ = Full support
			❓ = No info available

* PBX Manager only supported with Gigaset T300/T500

3rd Party (GAP) handsets List

Yealink W52P	⛔ Doesn't work on N720 IP PRO	Tested, N720 says, registered.. But handset doesn't recognize the system and stuck on blank screen.

Gigaset pro handsets
Actual handsets

Maxwell C	
SL800HPRO	
S700HPRO	
R700HPRO	
Previous handsets	
SL750HPRO	

R650HPRO	
S650HPRO	
SL610HPRO	
S510HPRO	
R630HPRO	