

Swyx

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About Swyx

Swyx develops communication software specifically tailored for small to medium sized companies (SMEs). SwyxWare is installed on a Microsoft® Windows® Server and brings together the complete communication needs of a company, in a single user interface. The classic telephone system is now redundant - all required communication functions run over your existing IP network, which offers all the advantages of integrated, unified communications (UC) in addition to traditional telephone services. This software approach and the easy expandability of SwyxWare, means that users are prepared for today, but also for the future.

See below for a list with supported features when using the Gigaset PRO IP Devices on the providers network.



| Feature | N870 IP PRO | N510 IP PRO ^{-1, -3} | N720 Multi cell ^{-1, -2} | Maxwell 3/B ^{-1, -3} |
|------------------------------|------------------|-------------------------------|-----------------------------------|-------------------------------|
| Software release: | See PDF document | 76 | 112 | 1.14.6 |
| Basic Call | Yes | Yes | Yes | Yes |
| Calling line (CLIP) | Yes | Yes | Yes | Yes |
| Connected line (COLP) | Yes | Yes | Yes | Yes |
| Anonymous call | No | No | No | No |
| Do Not Disturb | Yes | No | No | Yes |
| Message waiting | Yes | Yes | Yes | Yes |
| Call list/history | Yes | Yes | Yes | Yes |
| Voice mail deposit/retrieval | Yes | Yes | Yes | Yes |
| Call waiting | Yes | Yes | Yes | Yes |
| Call Hold / Toggle | Yes | Yes | Yes | Yes |
| Call forward (CFU) | Yes | Yes | Yes | Yes |
| Call forward (CFNR) | Yes | Yes | Yes | Yes |
| Call forward (CFB) | Yes | Yes | Yes | Yes |
| Call Transfer attended | Yes | Yes | Yes | Yes |
| Call Transfer unattended | Yes | Yes | Yes | Yes |
| DTMF (RFC2833) | Yes | Yes | Yes | Yes |
| Conference 3pty | Yes | Yes | Yes | Yes |
| BLF Busy / Idle indication | - | - | - | Yes |

Note ⁻¹: Autoprovisioning is not supported.

Note ⁻²: From V112 on Swyx devices are compatible with Gigaset devices and vice versa (HS, Base, DM). To activate compatibility the Swyx Script has to be executed. A detailed description is available at the Swyx service desk.

Note ⁻³: Further test with N510 and Maxwell devices with actual FW will be executed on demand.



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